



Dear tenants,

on the occasion of the corona pandemic, the move out procedure takes place under strict contact restrictions for your own and our caretakers' protection.

Checklists for you

You will find valuable tips for your move out and the final cleaning attached in the form of checklists on pages 24-29 of the current dormitory brochure.

Cleanliness when moving out

Apartments/rooms are to be handed over to us in a clean and tidy condition in accordance with the contract, so that a smooth move-in of your new tenant is guaranteed. Furthermore, we reserve the right to charge the corresponding costs with your deposit in case of insufficient cleaning.

Cleaning tips for shared flats

Common rooms (kitchen, hallway, toilet and bathroom) in the shared flats are to be left in perfect condition. Please take into account that all residents of the shared flats are jointly and severally liable if the general and common perception is that the state of cleaning is unacceptable. We reserve the right to charge each individual WG resident for the proportionate costs of cleaning or clearing out the flat or to deduct these costs from your deposit.

Deposit refunding

As a rule, your deposit is paid out approx. 6-8 weeks after the end of the rental contract to the current account specified by you, provided that we have no significant objections following our inspection and control.

A cash payment of your deposit is not possible due to the current situation. Therefore we ask you, if not already done, to send us your account information by e-mail to <u>mibu@studierendenwerk-mainz.de</u>.

Report repairs 2-3 weeks in advance

If there are any pending repairs to be carried out in your apartment/room (lighting, silicone joints, defective refrigerator handle etc.), we ask you to drop a fully completed and signed repair sheet in the caretaker's mailbox two to three weeks before moving out.

The repair sheets are available for you in front of the caretaker's office. You will also find a digital version here, which you can print out, sign and drop into the caretaker's mailbox. We explicitly ask you not to put the envelope in your own mailbox, as the caretaker will not find it there!

If you need advice, please write us a short e-mail or call the caretaker or the dormitory administration. We will then assess the urgency of your request individually.

Moving-out before 31.08.2020

To avoid personal contact, we ask you to hand over the keys as follows:

Put all keys (house/room key, room card, transponder/chip, mailbox key, bicycle tag*, kitchen cupboard key**) in an envelope and label them with your apartment/room number and your name and put them in the caretaker's mailbox. In this case we explicitly ask you not to put the envelope in your own mailbox, as the caretaker will not find it there!

*concerns only dormitory Wallstraße **concerns only dormitories Inter II and Münchfeld

Moving-out from 01.09.2020

Make an appointment for moving out with your house technician. A room handover will take place in compliance with the mask obligation and the distance regulation.

We therefore ask you to carefully and conscientiously work through and complete all the points and instructions on the attached checklists by the day you move out, but at the latest by 10.00 a.m. on the last working day of your rental contract.

Extraordinary situations require extraordinary measures.

We therefore urge you to pay special attention to and comply with the requirements for moving out as described above, also in the sense of a protective measure of solidarity for yourself and also for your fellow human beings.

Finally, we would like to thank you for the time spent together in the student residence and wish you all the best for your future life, good luck and stay healthy!

With best regards Team Housing International Housing International