

Manual

How to reset your usual TV channel order

Due to the change of the TV signal from Vodafone Kabel to Privat Kabel, the order of your programs also changes. Therefore, please carry out a channel scan after the changeover to be able to receive and find all channels as usual.

Every TV set and every receiver is built differently. However, the essential steps are similar on all devices.

When you start the channel scan on your device for the first time, we recommend taking the instruction manual to hand. The following instructions are therefore as general as possible.

The following steps must always be followed:

Use the remote control to open the menu of the TV or SAT receiver

Please note: The terms may differ from device to device.

Select "**Menu**" or "**Home**" on your TV or receiver

Select the menu item "**Settings**" or "**Setup**"

Select "**Channel Reception**" or "**Channel Search**".

You will find the most common terms here.

Select "**Automatic Channel Scan**".

Now select the correct settings:

Source: **Cable, Cable or DVB-C**

Channel type: **Digital, DTV**

Scan mode: **Full**

Search range: **All stations**

If the desired channels do not appear after the channel scan, reset to the factory settings. During a factory reset you may be asked for a PIN - often this is 0000.

The station scan or factory reset may take some time, 15 minutes or more. If necessary, change your favorite channels back to their usual place afterwards.

Some systems also have direct satellite reception of Astra 19.2 degrees and Eutelsat 13 degrees (Hotbird). If you want to receive these programs, check if your TV has a triple tuner (DVB-T2, DVB-C and DVB-S) and start the transmitter search again with a changed source to DVB-S.

If you find the programs, you are asked where these are to be stored. It is best to do so at the back of the list. You can then sort the stations in your preferred order.

If you absolutely cannot manage, please write down the type and serial number of your TV and call the hotline of the manufacturer. With hundreds of different device types, the manufacturer know their devices best and can help you quickly and competently. That would also be our approach.

With these adjustment recommendations you will successfully adjust your TV set.